



Do ITSM better

Experience a strategic advantage Ivanti & Fusion5

Maximise the impact of your Ivanti solution and realise real-world benefits with our range of consulting services.



Transitional Planning CONFIDENCE

Roll-out changes or new systems across your organisation with confidence. We place a heavy emphasis on what NOT to do to safeguard your systems and environment, and develop contingency plans you can rely on. We provide a full range of training options, including tailored delivery.



DevOps Health Check CONSOLIDATION

Simplify, consolidate and refine your technology stack and processes. With our significant exposure to a wide range of technologies we help you realise significant ROI and cost savings and increase levels of customer retention and satisfaction.



Enterprise Application Integration EXPERTISE

Adopt a service oriented architecture using the right tools and methodologies for interfacing systems, from end-to-end. We explore all implementation options to ensure solutions are cost effective and deliver maximum impact, without adding unneeded complexity.



Business Process Analysis ALIGNMENT

Re-engineer your business process. Our experienced resources facilitate and conduct intensive workshops to review and apply best practice to the selection of technology stacks. Move from current state to desired state with confidence.



Enterprise Service Management FOCUS

Tighten your focus on your corporate services portfolio and desired customer and employee service channels. We produce action plans for your service catalogue and a roadmap which includes all your automation options.



ITSM Services CAPABILITY

Our wide range of expertise includes ITIL process implementation, IT Asset Management and CMDB, IT Reporting, Enterprise Architecture and Integration. We are continuously developing skills in solution areas that provide value to our customer base such as Unified End Point Management and Security.

We deliver proven outcomes across a wide range of industries



28

Government
Departments



21

Retail
Chains



19

Manufacturers



13

Financial
Institutions



9

Health
Providers



11

Telcos & Service
Providers

“Fusion5 provide an extra level of service. The whole process was smooth and their people are a real pleasure to deal with.”



Warwick Trevithick, Customer Service and Administration Manager, ZEISS Australasia

Optimise your Ivanti IT and business support with Fusion5

Why choose Fusion5 as your Ivanti partner?

We are a Platinum Ivanti partner with over 14 years' experience of reselling and implementing Ivanti and HEAT software. We support over 120 customers (of all shapes and sizes) in Australia and New Zealand.

Our ITSM team specialises in help desk and service desk tool migrations, platform modernisation initiatives, process improvement, and strategic consulting in all areas of Enterprise Service Management.

Delivering 'Practical ITIL'

If you need to realise real-world benefits, right now, we have a range of fast-to-implement Ivanti packages guaranteed to deliver quick business wins for your organisation.

Our story

About Fusion5

We deliver business solutions that make a difference

Fusion5 offers a full range of digital innovation solutions, applications, consulting services, development, cloud and managed services as well as first class support services for your business. Our expertise covers all your key functional areas, including Enterprise Resource Planning, HR / Payroll, Customer Experience, Customer Relationship Management, Enterprise Service Management, and Infrastructure.

We are also known for the vertical specific solutions we've developed across a number of key industries.

Our strategy and implementation teams work with you to improve the way you do business. Use our thought leadership and best practice consultancy to drive your company value. Feel the confidence that comes from having the backup of our highly skilled support services. And we're rightly proud of our track record of delivering projects on time and to budget.

Right now, over 800 customers are using our services. Our success is recognised by our key partners including Oracle / NetSuite, Microsoft, Ivanti, Avolin, and AWS.